Aged care services: Registration and entry

This flowchart provides an overview of the provider registration process (identified in blue) and the entry process into aged care for an Individual (identified in red) proposed by the Bill and Stage 1 Rules. The flowchart highlights the key stages and may change depending on specific circumstances.

REGISTERED PROVIDER

Service delivery →

← Provider selection

INDIVIDUAL

Places to People

COMMONWEALTH GOVERNMENT

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An individual is allocated a place after they have been assigned a classification type. An individual may choose which services they wish to access and when

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Registration Categories

Classification level

Each Service Type specifies the registration category under which the service type can be delivered, and each category will group services based on their nature and the skills required to deliver them.

SETTING

- Home support, assistive technology and home modifications must be delivered in a home or community setting.
- Residential care must be delivered in a residential care home.

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Classification type

The System Governor determines an individual's classification level for the classification type, either at the same time as, or after, the individual is approved for one or more service groups.

- Ongoing
- Short-term
- Hospital transition

Specialist Aged Care Programs

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SERVICE TYPES

- allied health and therapy
- assistance with transition care
- care management
- community cottage respite
- domestic assistance
- equipment and products
- hoarding and squalor

- assistance
- home adjustments
- home maintenance and repairs
- home or community general respite
- meals
- nursing care
- nutrition
- personal care
- residential accommodation
- residential clinical care

- residential everyday living
- residential non-clinical care
- restorative care management
- social support and community engagement
- therapeutic services for independent living
- transport

Each Service Type is delivered through a Service Group

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SERVICE GROUPS

- Home support
- Assistive technology
- Home modifications
- Residential care

A Specialist Aged Care Program is given effect through one or more agreement or arrangements entered into by the Commonwealth

The Service List specifies any Specialist Aged Care Program under which each service type can be delivered, and whether the service type can only be delivered under a Specialist Aged Care Program.

SERVICE LIST

The Service List contains which services fall under which Service Groups.